



ಕರ್ನಾಟಕ ವಿಶ್ವವಿದ್ಯಾಲಯ, ಧಾರವಾಡ
KARNATAK UNIVERSITY, DHARWAD
NAAC Accredited with "A" Grade 2022
"University with Potential for Excellence"

ವಿದ್ಯಾರ್ಥಿ ಕಲ್ಯಾಣ ವಿಭಾಗ
Students Welfare Section

Ref: KU/DSW/2025-26/

Ph.No.(O) 08362215216 / 2215200

Email: directorswkud@gmail.com

Date: 02-02-2026

TENDER NOTIFICATION
(Through e-procurement system only)

e-Tenders are invited for running hostel mess facility at Karnataka University Dharwad. We require mess facility at 10 different boys and girls hostels. The university has fixed the minimum rent per annual for the hostels.

The details are as below.

Open e-tender for following list of Hostels. (Ladies Hostels e-tender are applicable to Women Contractor)

Sl. No.	List of Hostels for open tender	Type of Hostel	Approximate Student Strength	Min Rent in INR	EMD in INR
1.	1. Nijalingappa Boys Hostel, K. U. Campus Dharwad 2. Malaprabha Boys Hostel, K. U. Campus Dharwad 3. New PG Boys Hostel(Social Welfare), K. U. Campus Dharwad	Boys Hostel	150 87 30	2,67,000.00	6,675.00
	Total		267		
2.	1. Rani Chennamma Hostel (Block 1 and Block 2) 2. Saraswati Girls Hostel K. U. Campus Dharwad 3. Working womens hostel K. U. Campus Dharwad	Girls Hostel	245 46 40	3,31,000.00	8,275.00
	Total		331		
3	1. Kaveri 2. Hemavathi 3. Sulabha	Girls Hostel	450 72 30	5,52,000.00	13,800.00
	Total		552		
4.	1. Varada 2. Ghataprabha	Boys Hostel	94	94,000.00	2,350.00
	Total		94		
Reserved e-tenders for SC/ST (Ladies Hostels e-tender are applicable to Women Contractor)					
1.	Akkamahadevi Hostel	Ladies	65	65,000.00	1625.00
2	Shalmala Hostel	Boys	80	80,000.00	2,000.00

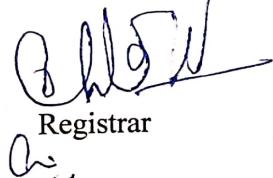
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Interested parties may download the tender form from the website: <https://eproc.karnataka.gov.in> Tender should be through e-portal only. Tender processing fees as per e-portal and EMD for the respective hostels shall be remitted through e-procurement mode. In the financial bid the bidders/parties must quote the amount higher than our specified amount. The amount quoted less than or equal to our specified amount shall be rejected. The tender document should consist of "Technical Bid" and "Financial Bid".

Instructions

1. University exclusively reserve the right to reject or award tenders without assigning any reason
2. Subject to condition minimum rent may differ depending the strength of students.
3. For information about tender submission and other regulations the tenderers are free to contact Karnatak University Student's Welfare Section through phone (Ph. No. 0836 2215200) or in person during office hours except during holidays.
4. University holds the right to revise or postpone the date fixed for opening of technical bid and financial bid.
5. University is entitled to reject the tenders of the agency of the organizations trying to undue influence on the university administration or the tender officer through any source.
6. Any tenders submitted without prescribed EMD will be rejected.
7. Tenderers shall submit two applications separately through e-procurement.



Registrar

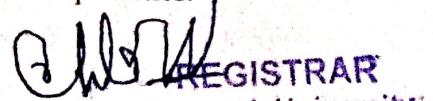


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GENERAL TERMS & CONDITIONS:

1. A certified copy of the GST Registration Certificate shall be enclosed.
2. Certified copies of the **Income Tax Returns for the last three (03) years** and a **valid FSSAI Certificate** shall be enclosed.
3. Earnest Money Deposit (EMD) received after the specified due date and time shall not be accepted under any circumstances.
4. The bidder shall have experience in operating an institutional mess with the capacity to cater to approximately **400 hostel students per day in a single establishment** for **at least one year** during the **preceding three (03) years**.
5. The Registrar, Karnataka University, Dharwad reserves the right to accept or reject any tender, either in full or in part, or to reject all tenders without assigning any reason. No interim correspondence shall be entertained.
6. Late tenders shall not be considered under any circumstances.
7. The tenderer shall quote **only one rate** against the tender enquiry in the Financial Bid.
8. The EMD amount will be refunded, without interest, after completion of the tender process if the tender is rejected.
9. If the tender is accepted, the bidder shall enter into an agreement with the **Dean, Student Welfare** within **seven (07) days** from the date of receipt of the work order. The bidder shall make the necessary payment of Security Deposit and bidding amount in favour of the **Finance Officer, Karnataka University, Dharwad**.
10. If the selected bidder fails to enter into the agreement, the EMD paid through e-procurement shall be forfeited and the bidder shall be blacklisted from participating in future tenders for a period of **five (05) years**.
11. Karnataka University shall not deal with any entity for running the mess other than the authorized bidder, irrespective of the nature of its relationship with the bidder.
12. Bidders shall not be under any declaration of ineligibility for corrupt or fraudulent practices issued by the Government of Karnataka. If any such complaint is established after due enquiry, the tender agreement shall be cancelled.
13. The Technical Bid shall be complete in all respects and shall not contain any price information. However, it shall confirm that all required rates have been quoted in the Commercial Offer (CO), without disclosing the actual amounts in the Technical Bid.
14. Annual turnover details and a copy of the PAN Card shall be provided.
15. In case of any dispute arising out of this contract, the decision of the **Vice-Chancellor** shall be final and binding. The award of tender shall be subject to the provisions of the **KTPP Act, 1999**, the **Labour Act, 1986**, and the rules framed thereunder, read with relevant judicial pronouncements.
16. The contractor shall be solely responsible for fulfilling all statutory obligations and shall indemnify the Institute against all liabilities arising from failure to comply with such obligations. Any counter terms and conditions proposed by the contractor shall not be accepted unless expressly approved in writing by the Institute.
17. If the contractor fails to carry out the work as per the agreed terms and conditions, the 'Security Deposit shall be liable to forfeiture in addition to applicable penalties.


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 Karnataka University
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18. The workers engaged by the contractor shall not be considered employees of the Institute and shall have no claim whatsoever against the Institute. They shall not act in any manner detrimental to the interests of the Institute.

19. All statutory liabilities, obligations, and deductions shall be fulfilled by the contractor in accordance with the prevailing laws.

20. The contractor shall be solely responsible for any accidents involving their workmen during the course of operations. Karnataka University shall bear no responsibility and no compensation shall be payable.

21. Consumption of alcohol, smoking, or similar activities during duty hours and/or while on duty is strictly prohibited within the hostel premises. Any misbehaviour by the contractor's employees towards students or staff of Karnataka University shall result in replacement of the concerned employee within one week.

22. The Institute reserves the right to terminate the contract by giving **one (01) month's notice** if the performance is found unsatisfactory. The contractor may also terminate the contract by giving one month's notice and clearing all dues to the Institute. In case the contractor is unwilling to continue services, the Security Deposit shall be forfeited.

23. The contractor shall strictly comply with all statutory requirements including Central and State Government Acts/Rules such as Minimum Wages Act, EPF Act, ESI Act, etc., as applicable, for engagement of labour.

24. The contractor shall not appoint any sub-contractor to carry out any obligations under this contract.

25. Hygiene and cleanliness of the mess hall, kitchen, surroundings, food, raw materials, and ingredients shall be strictly maintained. Only clean, fresh, nutritious, hygienic, and edible food shall be served. Cooked food shall not be stored, preserved, or re-served after meals.

26. Failure to comply with the Warden's instructions shall be treated as a violation of contract terms and shall attract penalties up to **10% of the monthly bill**, as decided by the KUD Management / Hostel Committee.

27. Mess utensils shall be cleaned with hot water and detergent after every meal. The contractor shall be solely responsible for providing and maintaining all required utensils.

28. The contractor shall be solely responsible for any incidents of food poisoning and shall bear all expenses towards medical treatment of affected hostel inmates. Additional penalties may be imposed as decided by the KUD Management Committee.

29. The contractor shall use only branded and best-quality raw materials. A Quality Control Team shall inspect materials and cooking practices. In case of poor quality food or non-adherence to contractual conditions, monetary fines may be imposed and adjusted against payments due. The Institute shall pay only the approved daily student rate for the entire contract period.

30. The contractor shall maintain all required registers regularly and shall also maintain a separate student feedback register at a visible and accessible location.

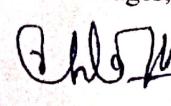
31. The contractor and all workers shall behave courteously with hostel inmates. Arguments with students are strictly prohibited. In case of emergencies, the contractor shall immediately inform the concerned Warden.

32. Contractor shall depute persons to act as supervisors to check the overall maintenance of the premises and proper uses of the materials.

a) The contractor or an authorized representative shall remain present in the mess during serving hours.

b) Smoking and consumption of alcohol are strictly prohibited within the Institute premises.

c) Storage or serving of alcoholic beverages, tobacco, gutkha, or similar substances is strictly prohibited.

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Karnataka University



- d) Employment of child labour is strictly prohibited. The contractor shall obtain all required labour licenses and comply with labour laws.
- e) All expenses related to personnel engaged by the contractor shall be borne by the contractor.
- f) Light food shall be provided to sick students without any additional charges.

33. The Hostel Management Committee shall monitor and evaluate the contractor's performance. Continuous poor performance, non-compliance with the approved menu, or unhygienic food practices shall result in penalties or termination of the contract.

34. The contractor shall provide insect-killer machines in the mess hall and ensure their proper functioning at all times.

Other Conditions

1. All records shall be maintained by the Contractor as a part of record of day-to day work done, they shall be daily authenticated by the Hostel Warden designated for the work. They shall become the basic documents for the preparation of Bills on monthly basis.

Penalty Clause

1. Any work found to be unsatisfactory shall be duly recorded along with the reasons for such unsatisfactory performance and shall be treated as rejected.
2. A penalty of up to Rs. 1,000/- (Rupees One Thousand only) per day per instance shall be imposed for each fault or unsatisfactory service related to:
 - maintenance of hostels, including poor housekeeping or non-availability of security personnel; and
 - supply of food, including the occurrence of insects, stones, pebbles, or any other foreign material.

Terms and Conditions as a part Agreement

1. Indemnity : The institute shall be indemnified for all losses due to commissions and omissions of any person deployed by the contractor. There shall not be any loss or damage caused to the Institute on account of any negligence, carelessness, acts of omissions/commissions of contractors, his employees or staff and the same shall be repaired/replaced by the contractor. It is made very clear that the employees/staff engaged by the contractor shall not be treated or considered as employees of the KUD under any circumstances. The contractor shall defend, indemnify and hold the institute harmless from any liabilities or damages, law suits, penalties imposed by any State or Central Government department or statutory body or by a third party for reasons of violation of any of their statutory provisions or requirements. The Institute shall not be liable for any consequence of his work and the institute shall be completely indemnified accordingly.
2. If the contractor fails to carry out the entrusted Job Contract Services and related miscellaneous works within the stipulated time and as per the Scope of work and Job Specification, KUD reserves the right to impose penalty as specified in the Penalty Clause and has the right of get the work done through some other party.
3. The security deposit furnished by the contractor will not carry any interest and will be refunded within 03 months from the end of contract:
 - a) On completion of Job Contract Service entrusted to the contractor satisfactorily, if the work is not satisfactory he/she is liable for that and the Security Deposit amount will be forfeited.

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b) The Security Deposit made by the Contractor to be released only after producing proof of successful compliance of the same or as applicable/advised by KU Dharwad Management.

4. The Contractor shall be responsible for the discipline of his workers.
5. The Institute can call for special services beyond normal working hours on special occasions, without any additional payments.
6. The Contractor shall comply with all the requirements under Labour and other relevant Laws and maintain the required documents. Any violation or non-compliance shall be viewed very seriously resulting in Penal action as well as termination of the contract depending the seriousness of the violation.
7. The rate quoted by the Contractor shall include all the component of taxes/levy as applicable to Service Contract, if any.

RE Registrar
Karnatak University
Dharwad

21/01/26

RE Registrar

No: KU/DSW/2025-26/

Date:

TECHNICAL ELIGIBILITY CRITERIA AND DOCUMENTS TO BE UPLOADED

1. Eligibility of Bidder

The bidder shall be a legally registered entity such as Proprietorship / Partnership / LLP / Company, engaged in the business of mess or catering services.
Documents to be uploaded:

- Certificate of Incorporation / Registration / Partnership Deed
- PAN Card of the firm
- Women contractor registration certificate for Girls/Ladies hostels
- SC/ST caste certificate for reserved hostels (if applicable)

2. Experience in Similar Nature of Work

The bidder shall have minimum three (03) years' experience in operating institutional mess / catering services during the last five (05) years.
Documents to be uploaded:

- Copies of Work Orders / Agreements
- Satisfactory Performance / Completion Certificates issued by the concerned client(s)

3. Minimum Meal Handling Capacity

The bidder shall have experience in operating an institutional mess with a capacity of catering to approximately 400 hostel students per day in a single establishment during the last three (03) years.

Documents to Upload:

- Work Order / Client Certificate clearly indicating the number of meals served per day during the last 3 years (2022-23, 2023-24 and 2024-25)

4. Statutory Licences and Registrations

The bidder shall possess valid statutory licences required for operating a mess.

Documents to be uploaded:

- Valid FSSAI Licence
- GST Registration Certificate
- Trade Licence / Shop & Establishment Registration (where applicable)

5. Financial Capability

The bidder shall have a minimum average annual turnover of ₹30 lakh during the last three (03) financial years from mess/catering services.

Documents to be uploaded:

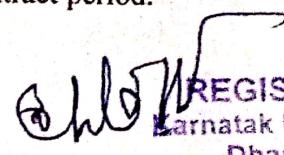
- CA-certified Turnover Certificate.
- Income Tax Returns (ITRs) for the last 3 financial years (2022-23, 2023-24 and 2024-25).

6. Compliance with Labour Laws

The bidder shall comply with all applicable labour laws during the contract period.

Documents to be uploaded:

- EPF Registration Certificate
- ESI Registration Certificate


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Dharwad

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7. Manpower Availability

The bidder shall have adequate manpower for operating the mess as per institutional requirements.

Documents to be uploaded:

- List of proposed manpower (Cook, Helper, Supervisor, etc.)
- Self-declaration regarding compliance with Minimum Wages Act and other labour laws

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8. Non-Blacklisting

The bidder shall not have been blacklisted or debarred by any Central / State Government / PSU / Autonomous Institution.

Documents to be uploaded:

- Self-declaration on bidder's letterhead duly signed and stamped

9. Acceptance of Institute-Provided Premises

As the mess premises are provided by the institute, the bidder shall agree to operate the mess within the premises and facilities provided.

Documents to be uploaded:

- Undertaking accepting:
 - Institute-provided space and infrastructure
 - Rules, timings, and conditions of the institute

10. Acceptance of Tender Conditions

The bidder shall unconditionally accept all the terms and conditions of the tender.

Documents to be uploaded:

- Signed Tender Acceptance Letter

Registrar

A. H. Amin
27/2/2026

R. H. D. W.

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Dharwad

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"UNIVERSITY WITH POTENTIAL FOR EXCELLENCE "

Ph.No : (0836) 2215256

Dean Student Welfare

E-mail:- directorswkud@gmail.com

No: KU/DSW/2025-26/

Date:

Conditions after award of the contract

1. The bidder assigning contract to other Sub-Contractor is strictly prohibited.
2. The bidder has to execute the work for the tenure of 11 months or until finalisation of the next contract. The pre closure of contract due to any reasons is considered as misconduct. In such cases the amount paid during entering into the contract will be forfeited, no partial refund is allowed.
3. The basic dishes and utensils are provided at the respective mess facility. The other purchases should be managed by the bidder. In cases of major requirements university, approval may be sought for the purchases.
4. The bidder has to pay the monthly electricity charges and water bill charges on regular basis. The copy of the receipt should be submitted to respective hostel wardens. If the authority finds any dues of the above bills, the bills and the penalty will be deducted from the Security Deposit amount.
5. Only female contractors are allowed for the Girls/Ladies hostels mess contracts. Only female mess maintenance staff/labour should reside in the mess/hostel premises. No male sub-contractor or male staff/labours are allowed in the mess/hostel premises. No commutation is allowed after 10.00 pm from Hostel premises.
6. The bidder is solely responsible for maintaining any commercial connections/documentation required for Water/Electricity/Gas or any applicable consumable connections as per municipal corporation rules.
7. The hygiene and cleanliness of food and drinking water facility will be inspected by university authorities on regular basis. If any objections/complaints received on quality of the food, the issue will be scrutinized and if the contractor is found guilty, he will be penalised as per rule of Law. The university reserve the right.
8. The approximate student strength is mentioned in the tender document. The actual strength may vary, no objections are allowed considering the increase/decrease in the student strength.
9. The contractor has to provide quality food at Rs.25/- per meal. A single meal should include the items as defined below.

Sl. No.	Items	Sl. No.	Items
1.	02 Chapati / Jowar roti	5.	Cup of Curd
2.	02 Cups of white rice	6.	Sambar/Daal
3.	01 type of Grains Palya	7.	Pickle
4.	01 Type Vegetable Palya	8.	Chutney

10. The breakfast items should include the following items.

Sl. No.	Items	Price in INR	Sl. No.	Items	Price in INR
1.	Tea (Half Cup)	3=00	7.	Oggarane Avalakki	12=00
2.	Idli (Plate)	12=00	8.	Snacks items	12=00
3.	Uppittu	12=00	9.	Shankar Pali	12=00
4.	Shira	12=00	10.	Jamun/Jilebi	12=00
5.	Dosa	12=00	11.	Karasev	12=00
6.	Alu Bonda	12=00	12.	Puri 02 pices	12=00

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Dharwad



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FINANCIAL BID :

The bidder has to provide the mess services to the listed hostels of Karnataka University. The bidder should have the ESI and PF registrations and the labours should have their PF and ESI account opened by the registered firm.

- 1) There is no provision for giving the Sub-Contract.
- 2) The University reserves the rights to approve or disapprove tenders without assigning any reason.
- 3) The University reserves the rights to invite the concerned eligible contractors to discuss the revision of amount if needed.
- 4) Financial tender shall be opened only after it becomes successful in the Technical bid.
- 5) The tenderer should quote the amount higher than our specified amount.
- 6) In case of more than one tenderer quoting same rates, the University shall take a decision on the basis of bidder having the experience in running mess with maximum number of students during the last year based on negotiations.

Registrar

Dr. Aswini
21/2/26

Om Prakash
REGISTRAR
Karnataka University
Dharwad



This Agreement is made at _____, on this _____ day of _____, _____.

BETWEEN;

..... (the name of the Contractor) having office at _____ (hereinafter referred to as the "CONTRACTOR") of the FIRST PART.

AND:

Karnatak University, Pavate Nagar, Dharwad (hereinafter referred to as the "PRINCIPAL") of the SECOND PART.

The expressions shall unless excluded by or repugnant to the context be deemed to include their heirs, executors, administrators, legal representatives and assigns.

WHEREAS the Contractor is doing the business of providing Group-C Labours and other support services through its own personnel.

AND WHEREAS being a successful bidder, the Principal has agreed to engage the services of the Contractor for providing the said services in its University.

NOW THIS AGREEMENT WITNESSETH AS UNDER:

1. An amount of Rs. _____/- (_____ EMD) deposited shall not be refunded before end of the contract period. i.e. 11 months and the University shall not pay any interest for such deposit.
2. The contractor shall pay monthly payment in advance before 5th of every month for ensuring monthly payment to the contract labours and later shall prepare the bill of the contract labours on the basis of their attendance and shall submit it to the University before 5th of every month. Otherwise the delay in such case shall cause a penalty of Rs.5,000=00 per day.
3. The University shall entrust monthly legal audit of the contractor's records to experienced Consultant/Advocate firm. The Agency shall produce the following documents for the purpose of audit every month .
 - a) Attendance sheet of all the labours deployed at University separately with due attestation of the University official concerned.
 - b) Wage Sheet of all the labours deployed at University separately with due attestation of Pay slips.
 - c) Bank Ledger for having credited the salaries to the individual account numbers of the labours.
 - d) PF ECR of the previous month and also bank acknowledgement for having paid the contribution.
 - e) ESI contribution history of the previous month and also bank acknowledgement for having paid the contribution.
4. On satisfactory report of the legal auditor, the bill shall be processed for payment. If there is any lacunas in the statutory payments, the University is at liberty to withheld the subsequent bill of the contractor till the contractor clears the said statutory dues.
5. With regard to every month's bill, the EPF, ESI and Service tax amount deducted from the labours salary has to be obtained from the Accounts Section, KUD in the name of the Manager, State Bank of India/Syndicate Bank, K.U. Campus Dharwad by the Contractor. The D.D / Bank Commission amount for such purpose shall be borne by the Contractor.

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Dharwad



University shall pay employer's shares of both PF & ESI to the Contractor and it is the duty of the Contractor to see that all the statutory payments like ESI, PF and other payments are paid in time. In case of failure on the part of Contractor to pay the statutory payments, the University is not at all liable for any liabilities pending with the Government.

7. The University shall release the Contractor's Service Charge cheque only after the confirmation of his remittance of EPF/ESI and other Service Charges amount to the Govt., and concerned department.
8. The contractor has to recruit the Group-C labours who are efficient and eligible as per the Govt., Roster without yielding to political or any other influence.
9. The University reserves the rights to cancel the contract, if the contractor collects deposits or deducts any amount from the engaged labours unduly except for ESI / EPF contribution from labours salary.
10. Before submitting the first bill for payment of labours salary, the contractor has to produce the license for supply of labours to Karnataka University, Dharwad from the Labour Department, Hubli.
11. The Contractor has to follow the instructions given by the University from time to time regarding supply of Labours.
12. It is the responsibility of the Agency to pay the PF / ESI contribution deducted from the salary of Labours supplied to the University to the concerned Department, i.e Income-Tax, Professional Tax, Service Tax etc., levied by the State & Central Governments and if any legal expenses occurred in this connection is to be borne by the Agency without incurring any burden on the part of the University. Unless the No Dues Certificate from the concerned authorities is submitted by the Agency, the deposit shall not be refunded.
13. The Labour wages fixed by the University are in force for 11months from the date of agreement. But the University may revise contract period for taking into circumstance need of the contract labour.
14. If any losses occurred to the University by the labour/s supplied in their service, the same shall be recovered from the Agency.
15. The University reserves the rights to cancel the contract if the contractor violates any of the above conditions.
16. Despite such cancellation, the contractor has to continue his services in the same rate of service charges until the new contractor succeeds in tender, even after the term of 11 months are over.
17. The Agency shall provide monthly pay slip to each labour containing the details of deductions etc., as per the rules made under the Contract Labour (Regulations & Abolition) Act, 1970 (Form -XIX)
18. The Agency shall maintain a Wage Register as per Form-XVII, & Form 'C' XVI, Muster Roll as per the Contract Labour (Regulation & Abolition) Act-1970 Rules.
19. The labour/s so engaged shall be provided with labour identity card with photo, containing the details of the labour. (Form -XIV) of the Contract Labour (Regulation & Abolition) Act-1970 Rules. (Rule-76)
20. The contract labour engaged by a contractor shall be provided with an identity (employment) card, indicating labour's name, father's name, his token number, the date of engagement, designation, wage rates and his residential address and the contractor shall submit the same information to the employer also.
21. The Agency shall be responsible for any loss, accidents, wounds suffered or death of any Group-C labours and any damages caused due to misconduct at the time of rendering their services. If any loss/damages occurred to the University, that loss shall be borne by the contractor and the same shall be remitted to the University.

THAT any dispute arising out of or in relation of this Agreement shall be referred for arbitration to a person to be nominated by the Principal whose decision shall be final and binding upon all the parties and such reference shall be deemed to be a submission to arbitration under the Arbitration and Conciliation Act, 1996. The venue of arbitration shall be at Dharwad. The Court in Dharwad shall have exclusive jurisdiction to the exclusion of all other Courts.

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Dharwad

IN WITNESS WHEREOF the parties have appended their signature on the day, month and year mentioned above in token of having accepted the above terms and conditions.

CONTRACTOR

(FIRST PARTY)

REGISTRAR

(SECOND PARTY)

WITNESSES:

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11. The Bidders participating for reserved tender should enclose valid SC/ST caste certificate with the valid registration certificate wherever applicable.
12. All the required contributions from the bidder side PF/ESI etc should be on time, failing which will attract penal provisions as per the labour laws governing the subject matter.

Registrar

Q. 1. ~~Answer~~ 21:

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Dharwad